



## **RMA-Conditions**

- 1. Before sending back any goods for repair, an application should be made for an RMA-number. In order to get an RMA-number, please fill the form on our website under Support.**
- 2. Fuzion Far East will return your form within 48 hours, with your RMA-number and delivery label.**
- 3. The goods must be sent back well packed (preferably in its original packaging). If you wish to include a copy of the RMA form, please ensure it is packed inside the box.**
- 4. Delivery to Fuzion Far East is at the customer's expense. Repairs under warranty will be sent back at our expense. Repairs not in warranty will be charged and sent back at your expense.**
- 5. In case we find out we cannot repair the units or if our quotation is not accepted, we won't be charging for diagnosis.**
- 6. For any further questions, do not hesitate to contact our Customer Services: Wirasak Phuyim (02 641 45 45)**